



# The Quality Control Training Course [QCTC]

## 【 Key Benefits】

1. Gain an accurate understanding of the fundamentals of TQM activities practiced by Japanese companies.
2. Develop a clear awareness of the roles of managers in promoting TQM activities.
3. Develop the ability to make practical use of the mechanisms and techniques required in promoting TQM.

- **Date** : 19 February – 6 March 2020 (2 weeks)
- **Venue** : AOTS Kansai Kenshu Center
- **Target Participants (residents of developing countries)** :
  - Managers, Supervisors and/or staff who are responsible for the promotion of TQM/quality control activities at manufacturing companies, with a basic knowledge of the seven QC tools.
- **Application Deadline** : **4 December 2019**

## Contact information

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**AOTS**

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## Program Director

**Dr. Hideo Iwasaki, Ph.D.**

**Professor Emeritus, Kinki University**

Dr. Iwasaki has been active in quality management as a Former Vice-Chairman of the Deming Prize Examination Committee, and a Member Emeritus of the Japan Society for Quality Control (JSQC). He was awarded the 2013 Deming Prize for Individuals by the Deming Prize Committee (JUSe).

## Schedule (tentative)

※All lectures/visits will be conducted in English

Date	Morning Session	Afternoon Session
Feb.18 (Tue.)	(Arrival in Japan)	
19 (Wed.)	Opening Ceremony / Orientation	LECTURE: Concept of TQM
20 (Thu.)	LECTURE: Management by Policy vs Daily Management - How to promote daily management and <i>Hoshin Kanri</i>	LECTURE/CASE STUDY: Formulation and Deployment of Policy - Simulation of policy formulation and deployment using formatted charts
21 (Fri.)	LECTURE: Establishment of Production Systems - Production systems in Japanese companies	LECTURE/CASE STUDY: Exercise on Production Systems
22(Sat.) 23(Sun.)	Days off	
24 (Mon.)	LECTURE: Human Resource Development by QC Circles - Importance of HRD and continuous improvement, promotion of QC Circles	LECTURE/CASE STUDY: Formulation of QC Circles Revitalization Plan - Drawing cause and effect diagrams and tree diagrams Formulation of QC Process Charts
25 (Tue.)	LECTURE: TQM Promotional Methodology and QC Viewpoints/mindset	LECTURE/CASE STUDY: QC Mindsets and Viewpoints - Group Discussion (GD) on kaizen example(s)
26 (Wed.)	STUDY TOUR	COMPANY VISIT: QC Circles/Quality Control
27. (Thu.)		COMPANY VISIT: Japanese Production System
28. (Fri.)	LECTURE: Process Control and Improvement - Effective use of QC tools in the problem-solving procedures	
29. (Sat.) 1.Mar(Sun.)	Days off	
2. (Mon.)	LECTURE: Promotion Procedures of Quality Assurance - Mechanism and major tools for quality assurance	LECTURE/CASE STUDY: Formulation of QC Process Charts
3. (Tue.)	LECTURE/EXERCISE (1): Hands-on Exercise on Problem Solving and Continuous Improvement (QC Game)	
4. (Wed.)	LECTURE/EXERCISE (2): Hands-on Exercise on Problem Solving and Continuous Improvement (QC Game)	
5. (Thu.)	LECTURE/EXERCISE (3): Hands-on Exercise on Problem Solving and Continuous Improvement (QC Game)	
6. (Fri.)	LECTURE: Presentation on Exercise on Problem Solving and Continuous Improvement	Final Wrap up / Closing Ceremony
7. (Sat.)	(Departure from Japan)	

## AOTS Kansai Kenshu Center

7-5, Asaka 1-chome,  
Sumiyoshi-ku, Osaka  
558-0021, Japan

