



# The Program for Quality Management [PQM]

~ For effective implementation and promotion of TQM ~

## Aims of the Course

- Understand the conceptual framework to TQM
- Understand **the basic theory of quality and management**
- Comprehend the concepts and implementation methods of the major TQM elements, including **policy management, daily management, QC circles, quality assurance, quality improvement**
- Comprehend the key success factors of companies effectively applying TQM
- Gain new insights into the roles and responsibilities of managers **in promoting TQM**

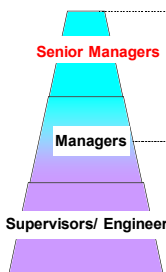
■ **Target:** Senior manager responsible for improving the quality of product or services with, in principle, more than 1 year of experience in quality control and quality management

■ **Duration:** 16 – 27 November 2026

■ **Fee:** This program is partly subsidized by Japanese Government.

### Target Participants

AOTS uses the following outline to design courses on quality management, according to the positions of the participants. This course (PQM) has been designed for senior managers with responsibility for improving the quality of products and services as the targets.

	Program	Target Participants	Aims
	PQM	Senior Managers/ Middle Managers who are expected to play further roles in the future	<Management Level> Improving ability to promote quality management based on the policies of the top managers
	PQPS	Supervisors/ Engineers	<Operation Level> Learning approaches to and techniques for quality improvement

## Inquiry

Overseas Cooperation Group I, AOTS  
Address : 30-1, Senju-Azuma 1-chome, Adachi-ku, Tokyo  
120-8534, Japan  
Tel: +81-3-3888-8256 Email: shouhei-au@aots.jp

## Application Deadline

Arrive by **18 August 2026** in Japan

# Executive Course Director

## Mr. ANDO Yukihiro

TQM Consultant

International Business Counselor, Union of Japanese Scientists and Engineers (JUSE)

Lead Examiner, the Deming Prize Committee

Academician, President-Elect, International Academy for Quality (IAQ)

Honorary Advisor, Saitama Region QC Circle

He has been offering his expertise as a TQM consultant for many years to a large number of companies in both manufacturing and service sectors both at home and abroad, of which 25 companies have been awarded the Deming Application Prizes.

## Course Schedule

**\*All lectures, discussions and project company visits will be conducted in English or Japanese with English interpretation.**

L: Lecture, V: Visit, D: Discussion

Date	Morning	Afternoon	Evening
15 Nov. (Sun.)	(Arrival in Japan)		
16 (Mon.)	Orientation / Opening Ceremony L: Overview of TQM	L: Theory of Quality Management	D: Group Discussion Guidance Group Discussion (1)
17 (Tue.)	L: Daily Management	L: Theory of Improvement / Problem Solving	D: Group Discussion (2)
18 (Web.)	L: Theory of Quality	L: Policy Management	D: Group Discussion (3)
19 (Thu.)	L: New Product Development Management	L: QC Circles	
20 (Fri.)	V: Case of TQM Promotion (1)		
21 (Sat.)	Day Off		
22 (Sun.)	Day Off		
23 (Mon.)	L: Human Resource Management and Human Resource Development	(Move to Visit Site)	
24 (Tue.)	Study Tour	V: TQM Promotion System and QC Circle	V: Case of TQM Promotion (2)
25 (Wed.)		V: Case of Quality Assurance System	(Move to TKC)
26 (Thu.)	L: The Promotion of TQM (Cont.) Final Report Presentation Guidance	L: Special Lecture by Business Leader	
27 (Fri.)	Final Report Presentation -Individual Presentation-	Final Report Presentation - Presentation by Representatives- Evaluation of the Program	Closing Ceremony
28 (Sat.)	(Departure from Japan)		

The above schedule is subject to change for the convenience of lecturers and cooperating companies, or for other unavoidable reasons.

## Venue

### AOTS Tokyo Kenshu Center:

Training facility with accommodation (meals provided)

(Address: 30-1, Senju-azuma 1-chome Adachi-ku, Tokyo, Japan)

