

TOTAL  
QUALITY  
MANAGEMENT



## The Program for Quality Management [PQM]

~ For effective implementation and promotion of TQM ~

### ■ Aims of the Course ■

By acquiring the following knowledge and abilities through this training course, participants can practice and promote TQM activities in their respective companies.

- 1) The framework for and historical background to TQM activities
- 2) Basic theory of quality and management
- 3) Knowledge and ways of promoting major elements in TQM activities including management by policy, daily management, QC circles, quality assurance and quality improvement
- 4) Key success factors of companies effectively applying TQM
- 5) Roles and responsibilities of managers in promoting TQM activities

■ Duration: 12 – 25 February 2026 (2 weeks)

■ Venue: AOTS Tokyo Kenshu Center, Japan

■ Target: Senior manager responsible for improving the quality of product or services with, in principle, more than 1 year of experience in quality control and quality management

■ Fee: This program is **partly subsidized by Japanese Government**. Please see Program Outline for details.

**\*Application Deadline: 18 November 2025 (Tue.)**

### Inquiry

Overseas Cooperation Group I, The Association for Overseas Technical  
Cooperation and Sustainable Partnerships [AOTS]

TEL : +81-3-3888-8256 Email : shouhei-au@aots.jp

# Course Director:

## Mr. Yukihiro ANDO

### TQM Consultant

International Business Counselor, Union of Japanese Scientists and Engineers (JUSE)  
Lead Examiner, the Deming Prize Committee  
Academician, President-Elect, International Academy for Quality (IAQ)  
Honorary Advisor, Saitama Region QC Circle

He has been offering his expertise as a TQM consultant for many years to a large number of companies in both manufacturing and service sectors both at home and abroad, of which 25 companies have been awarded the Deming Application Prizes.

#### The Positioning of this Course (Target Participants)

AOTS uses the following outline to design courses on quality management, according to the positions of the participants.

This course (PQM) has been designed for senior managers with responsibility for improving the quality of products and services as the targets.

	Program	Target Participants	Aims	Duration
Senior Managers	PQM	Senior Managers/ Middle Managers who are expected to play further roles in the future	<Management Level> Improving ability to promote quality management based on the policies of the top managers	12 - 25 February 2026 (2 weeks)
Managers				
Supervisors/ Engineers	PQPS	Supervisors/ Engineers	<Operation Level> Learning approaches to and techniques for quality improvement	4 - 17 March 2026 (2 weeks)

## Course Itinerary

\*All lectures, discussions and project company visits will be conducted in English or Japanese with English interpretation.

L: Lecture, V: Visit, D: Discussion

Date	Morning	Afternoon	Evening
12 Feb (Thu.)	Orientation / Opening Ceremony L: Overview of TQM	L: Theory of Improvement / Problem Solving	D: Group Discussion Guidance Group Discussion (1)
13 (Fri.)	L: Theory of Quality Management	L: Daily Management	D: Group Discussion (2)
14 (Sat.)	L: Theory of Quality	L: QC Circles	D: Group Discussion (3)
15 (Sun.)	Day Off		
16 (Mon.)	L: Management by Policy	(Move to Visit Site)	
17 (Tue.)	Study Tour	V: TQM Promotion System and QC Circle	V: Case of TQM Promotion (1)
18 (Wed.)		V: Philosophy Supporting Japan's Manufacturing Industry	V: Case of Quality Assurance System
19 (Thu.)	L: New Product Development Management	L: Human Resource Management and Human Resource Development	
20 (Fri.)	V: Case of TQM Promotion (2)		
21 (Sat.)	Day Off		
22 (Sun.)	Day Off		
23 (Mon.)	L: The Promotion of TQM	L: The Promotion of TQM (Cont.) Final Report Presentation Guidance	
24 (Tue.)	Final Report Presentation Preparation	L: Special Lecture by Business Leader	
25 (Wed.)	Final Report Presentation -Individual Presentation-	Final Report Presentation - Presentation by Representatives- Evaluation of the Program	Closing Ceremony

#### AOTS Tokyo Kenshu Center:

Training facility with accommodation (meals provided)

(Address: 30-1, Senju-azuma 1-chome Adachi-ku, Tokyo, Japan)

