

2022 AOTS Online Program [ORAF03] The Importance of Quality in Corporate Management - Introduction to Total Quality Management (TQM) -

Organized by the Association for Overseas Technical Cooperation and Sustainable Partnerships (AOTS)
Collaborated by AOTS Alumni Societies in African Countries

BACKGROUND

The Association for Overseas Technical Cooperation and Sustainable Partnerships (AOTS) is an organization for human resources development mainly in overseas countries to promote technical cooperation through training, experts dispatch and other programs. Through those programs, we aim at contributing to the mutual economic growth of developing countries and Japan as well as enhancing friendly relations among those countries.

OUTLINE

The 8th session of the Tokyo International Conference on African Development (TICAD) will be held in Tunisia on August 27 and 28, 2022, building on the outcomes of the 7th session held in Yokohama in August 2019, which is expected to continue to strongly encourage development led by Africa itself and to chart a course for African development.

For future business development, it is important to maintain stable Quality, Cost and Deliver (QCD) and industrial human resources development is quite essential. This online program will explain the basics of the concept of Total Quality Management (TQM), which is the core of the curriculum from the Quality Control Training Course (QCTC) that AOTS has traditionally conducted, with the aim of improving the quality management skills for company owners, directors, managers and administrators, and will explain the importance of quality management (quality-centered management).

OBJECTIVES

We aim for executives, senior and middle managers and supervisors to achieve the following goals:

- 1) To understand what is "quality"
- 2) To understand the significance of performing tasks according to the prescribed procedures and standards
- 3) To understand the basic concepts and effects of TQM

DATE AND TIME

Friday 30 September 2022 5:00-8:00PM (Japan)

*Please check the webinar start time in an applicant's country with **[Table 1] TIME DIFFERENCE WITH JAPAN IN THE TARGET ZONE** or ask it to the AOTS Alumni Society in the leaflet.

TARGET COUNTRIES

Developing Countries in **Africa**

*Please refer to **[Table 2] LIST OF TARGET COUNTRIES** for details.

NUMBER OF PARTICIPANTS

150 participants in total

TARGET PARTICIPANTS

Mainly company owners, executives, senior and middle managers and supervisors in companies and organizations in target countries.

[Basic Requirements for Participants]

In order to participate in this program, the following conditions must be satisfied, in addition to the work experience and position requirements specified for each program.

- a) Participants should live and work in target countries. Japanese is NOT applicable.
- b) Participants should belong to either a corporation or an organization.
- c) Participants should be 20 years old and over.
- d) Participants should have enough English language ability so as to be able to understand the program content.
- e) Participants should not be armed forces personnel.
- f) Participants should not be students.

Notes:

- 1) In the case of applications from a company with capital from a developed country other than Japan, the priority for selection becomes lower.
- 2) This training is mainly aimed at the people working in the companies/organizations in the private sector, so those who belong to national or local government agencies have lower priority for selection.

THEME OF THE WEBINAR

- (1) Significance of Quality Management (quality oriented management)
- (2) Transformation of definition of TQM
- (3) Trends of TQM in Japan and overseas countries
- (4) Way of thinking of quality and management
- (5) Organization for promotion of TQM
- (6) Human resource development and education for promotion of TQM
- (7) Diagnosis of TQM by top management

* AOTS course completion certificate will NOT be awarded for this program.

LECTURER

Dr. Toshiaki Nishi



Dean of the Faculty of Business Administration and Professor of the Department of Business Administration at Okayama Shoka University

Has completed doctoral course work at Osaka City University Graduate School of Science. A guest researcher at the University of Cincinnati. Has specialized in Quality Control and Management in organizations and companies. Has authored many books including “Basics and Procedures of TQM for Sustainable Growth (co-authored, available in Japanese only)” published by JUSE Press. Ltd in 2019.

LANGUAGE

The webinar will be conducted in **Japanese with English interpretation**.
The lecture material will be prepared in **English**.

PARTICIPATION FEE

Free.

This webinar will be implemented with the subsidy from the Japanese Government and sponsored by **AOTS Alumni Societies**.

HOW TO APPLY

- ✧ We accept applications from the AOTS Alumni Societies in the list below. Please contact the AOTS Alumni Societies in your area to apply for this program. E-mail the application form to the person in charge by the application deadline.
 - ✧ If there is no AOTS Alumni Society in your country (region), please apply through the nearest regional alumni society from the list of alumni societies below.
 - ✧ You can also apply or contact the AOTS Overseas Cooperation Group in Japan listed below.
 - ✧ After the deadline of AOTS Japan, AOTS will screen the applicants and select the participants, who will be notified from the AOTS Alumni Society by email.
 - ✧ The screening is conducted based on a comprehensive evaluation as well as described eligible requirements. Please note that you may not be able to participate in this program depending on the number of applications received.
- *Application form is available at the AOTS Alumni Societies.

INQUIRY & APPLY TO

- ✧ The AOTS Alumni Societies that accept applications for this webinar are listed below.
- ✧ If no AOTS Alumni Society exists in your country (region), please apply through the nearest AOTS alumni society in your area from 1) to 3) below. *4) Tanzania Alumni Society only accepts applications from within the same country.
- ✧ If you have any inquiries regarding the application process, please feel free to contact 5) the Overseas Cooperation Group of AOTS Japan below.

1) AOTS Alumni Societies of Egypt

(President) Prof.Dr.Bahaa Zaghloul (Secretary) Eng.Nour Shebita	Maadi-Osman Ahmed Osman Building, Middle 7, Flat 42, Box 202, El-Maadi, Cairo, 11728	
	Tel:	202-25257191 202-0100 107 0016
	E-mail:	aotsegypt@gmail.com

2) AOTS Alumni Association - Ghana

(President) Mr.Jacob E. Ayetey (Secretary) Mr. George Manford Amissah	c/o Ghana Highway Authority Central Mech. W/shop, P.O. Box 558, Kaneshie, Accra	
	Tel:	233-20-8181509 233-20-6934272 233-244 885946
	E-mail:	aotsghana@yahoo.com aotsghana@gmail.com

3) AOTS Sudan Alumni Society

(President) Mr. Mohamed EL Amin Saadalla (Secretary) Mr. Adil Ali	P.O.Box 1005, Khartoum S.Floor, Tower No.4, Sudanese Kuwaiti Building, Nile Avenue, Khartoum	
	Tel:	249-183-782076
		249-183-770350
		WhatsApp # +249912307599
	:	aots_sudan@hotmail.com adilali99@hotmail.com

4) Tanzania

Organization for Technical Enhancement and Industrial Development (OTIDE)

*Tanzania Alumni Society only accepts applications from within the same country.

(President) Mr.Hamadi Lila Mwinyikondo (Secretary) Mr. Shabbir Hassanali Khataw	P.O.Box 40933, Dar Es Salaam c/o Cashew Board of Tanzania	
	Tel:	255-754-282343
		255-22-2170396
	E-mail:	hidatzaots@hotmail.com tzaots@hotmail.com

You can also contact the AOTS Overseas Cooperation Group in Japan.

5) The Association for Overseas Technical Cooperation and Sustainable Partnership(AOTS) Overseas Cooperation Group

Idem(Mr.) (in charge, English is available)

30-1, Senju Azuma 1-chome, Adachi-ku, Tokyo 120-8534, JAPAN

Tel : +81-3-3888-8256

Fax : +81-3-3888-8242

E-mail: webinar-kaikyo@aots.jp

APPLICATION DEADLINE

Friday 9 September 2022 (JST)

*After the deadline, the applicants will be notified as to whether accepted or not by e-mail from the Alumni Society in his/her area.

ONLINE TOOL

Zoom Webinar

- ✧ *When selected as a participant, you will receive a link to join the program from Zoom by e-mail approximately 2, 3 days before seminar day. On the day of the program, please click on this link to join the webinar.
- ✧ *If you do not receive an email, please contact AOTS Alumni Society/Association you applied for.

NOTES

Please read the following notes before applying for this program. By applying for the program, you agree to the following terms and conditions.

- ✧ Do not transfer the seminar connection information (meeting link/number/password) given to the participants, to others without permission.
- ✧ This program will be conducted using the external service "Zoom". Participants are required to prepare the necessary equipment for attending the seminar, such as a computer, webcam, and microphone, and to confirm that the communication environment does not interfere with participating this program before the program started. The participant shall prepare and maintain the equipment and communication environment necessary to receive training at their own expense and responsibility.

- ✧ The personal information provided by the participant may be provided to the persons involved in the implementation of the program, such as lecturers and interpreters, based on the participant's consent. In addition, the registration information and other information and data provided may be used at the discretion of AOTS for the purpose of providing and operating training, improving and enhancing training content, publicizing other training programs and conducting surveys, or may be made public as statistical information in a form that does not identify individuals.
- ✧ The participants are requested to cooperate for a survey conducted by AOTS.
- ✧ Unauthorized reproduction, editing, modification, distribution or reprinting of handouts, or filming or recording of lecture content is strictly prohibited. Participants are asked to make a pledge not to commit any violation.
- ✧ In the event of an unavoidable accident (war, riot, labor dispute, earthquake, storm, fire, flood, epidemic, etc.) or network / equipment trouble, AOTS may cancel the implementation of the program. AOTS will not be held responsible if it becomes difficult for participants to participate in or continue to participate in the program due to an unavoidable accident or network/equipment trouble.

[Table 1] TIME DIFFERENCE WITH JAPAN IN THE TARGET ZONE

Country	Time difference with JST	Lecture Time (Local Time)
Tanzania	JST - 06:00	10:00 AM—1:00 PM
Ethiopia		
Kenya		
Sudan	JST - 07:00	9:00 AM—12:00 AM
Egypt		
Zambia		
South Africa		
Cameroon	JST - 08:00	8:00 AM—11:00 AM
Nigeria		
Ghana	JST - 09:00	7:00 AM—10:00 AM

[Table 2] LIST OF TARGET COUNTRIES

Applicants should be residing in the following countries.

Africa (54)	
Algeria	Liberia
Angola	Libya
Benin	Madagascar
Botswana	Malawi
Burkina Faso	Mali
Burundi	Mauritania
Cabo Verde	Mauritius
Cameroon	Morocco
Central African Rep.	Mozambique
Chad	Namibia
Comoros	Niger
Congo	Nigeria
Congo, Dem. Rep.	Rwanda
Côte d'Ivoire	Sao Tome and Principe
Djibouti	Senegal
Egypt	Sierra Leone
Equatorial Guinea	Somalia
Eritrea	South Africa
Eswatini	South Sudan
Ethiopia	St. Helena
Gabon	Sudan
Gambia	Tanzania
Ghana	Togo
Guinea	Tunisia
Guinea-Bissau	Uganda
Kenya	Zambia
Lesotho	Zimbabwe