# ODA Program

November 2022

# **Program Outline**

&

# **Participation Requirements**

of

# The Quality Control Training Course for India [INQC]

2 March - 17 March 2023

## **1. BACKGROUND OF THE PROGRAM:**

The Association for Overseas Technical Cooperation and Sustainable Partnerships (AOTS) is an organization for human resources development mainly in overseas countries to promote technical cooperation through training, experts dispatch and other programs. Through those programs, we aim at contributing to the mutual economic growth of developing countries and Japan as well as enhancing friendly relations among those countries.

AOTS was established in 1959 with the support of the Ministry of International Trade and Industry (which is the present Ministry of Economy, Trade and Industry: METI) as Japan's first technical cooperation organization on a private sector basis. More than 200,000 individuals from 198 countries and regions have undergone our training in Japan, while the cumulative attendance at our overseas programs till the end of fiscal 2021 exceeded 230,000.

AOTS organizes and develops a various range of training courses based on requests from returning participants and industry in developing countries.

In recent years, the Indian government has been promoting industrial policies "Make in India" and promoting foreign direct investment, and there are moves to strengthen India's industrial competitiveness and grow into an export hub. Furthermore, in order to achieve sustainable growth after the COVID-19 pandemic, it is essential to take measures such as cost reductions and quality improvements in order to survive the fierce global competition.

This course will focus on Total Quality Management (TQM), a business management method to maintain and improve the quality of corporate activities. The purpose of this course is to deepen understanding of TQM as practiced by Japanese companies, to understand the proper way to promote TQM and quality management activities and the roles of company owners or managers, and to improve problem-solving skills from a QC perspective.

# 2. COUNTRY:

India

# 3. NUMBER OF PARTICIPANTS:

22 participants

# 4. PARTICIPATION REQUIREMENTS:

Participants should have the following qualifications.

- (1) In principle, managers, supervisors, and staff involved in the promotion of TQM/quality control activities in the manufacturing companies who have basic knowledge of the Seven QC Tools. However, company owners and executives who are in the positions to make management policy decisions are also eligible to apply.
- (2) Participants should be more than 20 years old.
- (3) Participants should have, in principle, three years or more of business experience.
- (4) Participants should be university graduates and/or have equivalent professional experience.
- (5) Participants should have a sufficient working knowledge of English.
- (6) Participants should be healthy enough to undergo an intensive training program in Japan.
- (7) Participants should be residing in the developing countries and/or regions.
- (8) Participants should not be students or armed forces personnel.
- (9) Former participants of AOTS training programs (ODA-funded and CRTP programs) organized in Japan are not entitled to apply for any program which starts within six months (183 days) after they have returned home countries from Japan.
- \* Participants from Japanese companies, business partners of Japanese companies, companies planning to deal with Japanese companies are most desirable. (In the case of applications from Japanese companies, business partners of Japanese companies, companies planning to deal with Japanese companies, the priority for selection becomes higher.)

Notes:

(1) Participants shall attend all the events in the curriculum provided for each management training program.

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- (2) Family members are not allowed to accompany participants on their journey in Japan.
- (3) Participants shall not request AOTS to arrange, nor arrange by themselves, any additional programs, and shall leave Japan and return to their home countries soon after the completion of the program.
- (4) In the case of applications from other than Japanese-affiliated companies or local companies that hold local capital, the priority for selection becomes lower.
- (5) Those who work in the national government (agency) or the local government (agency) have lower priority for selection to participate in this training programs, since the programs are mainly targeted at the people working in the companies/organizations in the private sector.
- (6) The number of participants from the same host company in Japan or the same sending company from overseas may be limited if there are more applicants than AOTS can accept.

# **5. APPLICATION PROCEDURE:**

The application procedures differ depending on whether an overseas company makes the application via collaborating organization or a Japanese host company in Japan makes the application. Please see below for details.

- (1) If participants apply to take part in practical training (on-site training) at a Japanese host company after participating in management training, they must apply through a legal entity in Japan (e.g., parent company) that will be their host company in Japan.
- (2) If participants apply through a Japanese host company, international travel expenses are not eligible for subsidy. Only in the case of participants from African countries, international travel expenses are eligible for subsidy.

# (Application from host companies in Japan)

(1) Advance application: The Japanese host company should contact the training and expert dispatch administration group of AOTS, the address of which appears in Item 15, by telephone or e-mail with an outline of the training plan (e.g., duties and background of the participants, whether practical training is required or not, etc.).

Please submit the following application documents to the training and expert dispatch administration group by **no later than 22 December 2022**.

- 1. AOTS Training Application Form (outline)
- 2. The trainee's personal record and enquiry into training contract
- 3. Pre-training report
- (2) Formal application: After receiving notification of acceptance of the advance application, the host company will be informed about the preparation of the necessary documents and arrangements for the formal application.

\*If you have any questions, please contact the training and expert dispatch administration group (see Item 15).

\*The above-mentioned AOTS prescribed forms can be downloaded from the website below.

https://www.aots.jp/hrd/technology-transfer/download/#kanri-shinkokoku (Japanese).

# (Application from overseas countries)

Individual applicants should ensure the delivery of the following application documents in both PDF and Excel format through Overseas Collaborating Organizations to the Overseas Cooperation Group of AOTS listed in Item 15, <u>no later than 22 December 2022</u>.

As the deadline for the submission of the application documents differs for each organization, please ask the Overseas Collaborating Organizations. Please contact the Overseas Cooperation Group of AOTS listed in Item 15 if you have difficulties in contacting the Overseas Collaborating Organization.

Applicants will be interviewed by the Overseas Collaborating Organizations.

# [Application Documents]

(1) AOTS Training Application Form and Applicant's Personal Record

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(AOTS official form: Handwriting should be avoided.)

\*Soft copies of both PDF and Excel file will be required to submit.

- (2) Enquiry about your Interest in doing business with Japanese companies and/or Entry into Japanese market \*Excel file
- (3) Medical Check Sheet (AOTS official form: Handwriting should be avoided.) \*PDF file
- (4) About the handling of Personal Information Concerning Trainees (AOTS official form) \*PDF file
- (5) Overseas Travel Insurance Consent Form \*PDF file
- (6) Enquiry into Training Contract (For Japanese Joint-Venture-Companies and Companies exclusively funded by Japanese Enterprises) \*PDF file
- (7) Pledge to Comply with the COVID-19 Disease Control Measures Specified by AOTS \*PDF file \*For application forms (1) and (3) and (4) to (7) above the applicant's signature is needed for authorization to proceed. In the absence of agreement, or failure of submission, course participation will not be granted.
- (8) A brochure of the applicant's company/organization \*PDF file
- (9) Digital image of face photo (Please enter your name in the data title.)
- (10)Photocopy of the applicant's passport \*JPEG or PDF file
  - \*If the applicant doesn't possess a passport, an election card, a driver's license or a photo ID issued by a public organization in the home country containing his or her full name (written in Roman block letters) and date of birth should be submitted instead.
- (11)Pre-Training Report and Questionnaire \*Word

Notes:

- \*\*AOTS may ask the applicants to submit additional documents such as an official registration document and the latest financial statement of the company/organization, etc., other than the above listed, if necessary.
- \*\* The formats are available from the Overseas Collaborating Organizations. Please ask them.

#### [Screening Committee Meeting]

The application documents will be forwarded to the AOTS Screening Committee, which will meet on **26 January 2023**, for official approval of participation. Those who successfully pass the screening process will be notified when they receive the invitation documents.

Notes: If the number of participants is less than 22 as of the application deadline, AOTS may cancel or postpone this program.

# 6. OUTLINE OF THE PROGRAM:

#### - OBJECTIVES

This course will focus on Total Quality Management (TQM), a business management method to maintain and improve the quality of corporate activities. The purpose of this course is to deepen understanding of TQM as practiced by Japanese companies, to understand the proper way to promote TQM and quality management activities and the roles of company owners or managers, and to improve problem-solving skills from a QC perspective.

#### - KEY BENEFITS

- (1) Gain an accurate understanding of the fundamentals of TQM activities practiced by Japanese companies.
- (2) Develop a clear awareness of the roles of managers in promoting TQM activities.
- (3) Develop the ability to make practical use of the mechanisms and techniques required in promoting TQM.

#### - CONTENTS

[First Step]

Participants will first learn the concept of TQM and approaches to its promotion, and gain an overview of the QC mindset and viewpoints.

#### [Second Step]

Participants will deepen their understanding of Japanese company's strengths by studying systematically "daily management and management by policy (Hoshin Kanri)", "quality assurance", "production system", and "human resource development by QC Circles" through lectures, exercises (case studies and simulations), and company visits.

[Third Step]

Participants will learn "problem-solving and continuous improvement (Kaizen)" systematically from the viewpoint of QC through the practical exercises utilizing measurement data. They will recognize their role in promoting TQM to overcome the challenges of their companies after returning their countries.

\*Participants will gain theoretical knowledge in the morning sessions and learn how to put such theory into practice in the afternoon sessions with case studies and simulations. The curriculum focuses on "what individual participants, as managers/supervisors/staff promoting TQM/quality control, should do and how", so that what they learn in the course will be immediately applicable when they return to their own companies.

The typical daily schedule consists of a three-hour morning session and a five-hour afternoon session. Some evening sessions may be organized after dinner.

Refer to the Tentative Schedule for further details.

#### - DURATION

2 – 17 March, 2023

#### - LANGUAGE

All lectures, discussions, and company visits and exercises will be conducted in English or Japanese with translation into English. In principle, the program documents and training materials will be prepared in English.

#### - PROGRAM DIRECTOR

Dr. Toshiaki Nishi

Dean of the Faculty of Business Administration and Professor of the Department of Business Administration at Okayama Shoka University

Has completed doctoral course work at Osaka City University Graduate School of Science. A guest researcher at the University of Cincinnati. Has specialized in Quality Control and Management in organizations and companies. Has authored many books including "Basics and Procedures of TQM for Sustainable Growth (co-authored, available in Japanese only)" published by JUSE Press. Ltd in 2019.

#### -TRAINING LOCATION AND ACCOMMODATION

AOTS Kansai Kenshu Center (KKC) <may change in consideration of various factors> http://www.aots.jp/en/center/about/kkc.html

7-5, Asaka 1-chome, Sumiyoshi-ku, Osaka 558-0021, Japan Tel: 81-6-6608-8260 (Reception) Fax: 81-6-6690-2678

# Tentative Schedule of The Quality Control Training Course for India [INQC] 2 to 17 March 2023

AOTS Kansai Kenshu Center (KKC) < To Be Determined>

Date	Morning	Afternoon	
Mar. 1 (Wed.)	<ul> <li>Arrival in Japan</li> <li>Conduct antigen qualitative test and report the results.</li> <li>*For information on the request and contents to undergo testing, see the "Pledge of compliance with AOTS preventive measures against COVID-19" in the training application from.</li> </ul>		
2 (Thu.)	Orientation Opening Ceremony	<ul> <li>[Lecture] Basics of TQM Activities</li> <li>Basic Concept and Historical Transition of TQM</li> <li>Definition of Quality, Difference from Management</li> <li>Organization for TQM Promotion</li> <li>Effects and New challenges of TQM</li> </ul>	
3 (Fri.)	[Lecture] TQM Promotional Methodology and QC Viewpoints / Mindset •Significance of QC Story •Method for utilizing QC Story	<ul> <li>[Exercise] TQM Promotional Methodology and QC Viewpoints / Mindset</li> <li>Exercise of QC Story for New Product Development using Case Studies</li> <li>Exercises of Mapping, SWOT Analysis and Making and Analyzing Cross-Tabulation table.</li> </ul>	
4 (Sat.)	Day off		
5 (Sun.)	Day off		
6 (Mon.)	[Lecture] Management by Policy and Daily Management • How to Proceed with Management by Policy and its Procedures • How to Proceed with Daily Management and Necessary Management Items • Structure of Cross-Functional Management and How to Proceed with It • Relation between Management by Policy, Daily Management and Cross-Functional Management.	【Exercise】Formulation and Development of Policy •Understanding of Policy Statements, Implementation Plans and Formulation and Development of Policy through Exercises using Case Examples.	
7 (Tue.)	<ul> <li>Lecture J Human Resource Development by QC Circles</li> <li>Significance of Improvement Activities from Management Perspective</li> <li>Understanding Human Resource Development by QC Circles</li> <li>Understanding Human Resource Development by QC Circles</li> <li>Methods and procedures of problem solving</li> </ul>	[Exercise]Creating Activation Plans of QC Circles. •Exercise of Characteristic Diagram • System on the Theme of Activation of QC Circle Activities.	
8 (Wed.)	[Lecture] Process Control and Improvement • Understanding each Seven QC Tools and how to summarize data • Understanding of Process Control by PDCA • Process Improvement Activities, Problem Solving Procedures and Methods		

Date	Morning	Afternoon	
9 (Thu.)	<ul> <li>[Lecture] Establishing Production Systems</li> <li>Basics of Production System</li> <li>Basics of Material Requirements Planning (MRP)</li> <li>Basics of JIT (just-in-time delivery system / Kanban System)</li> <li>How to integrate MRP and JIT</li> </ul>	[Lecture]Case Study of Production System •Understanding of How to Configure a Production System using MRP and How to Give Production Instructions to Factories •Understanding the Essentials of incorporating JIT (kanban system)	
10 (Fri.)	[Visit]Cases of QC Circle Activities	[Visit]Cases of QC Circle Promotion	
11 (Sat.)	Day off		
12 (Sun.)	Day off		
13 (Mon.)	<ul> <li>【Lecture】 Promotion Procedures of Quality Assurance</li> <li>Significance and Transition of QA</li> <li>Understanding of QA activities at each step of the process</li> <li>ISO 9000 Basics</li> <li>Various Evaluation Criteria and Methods of QA</li> </ul>	[Exercise] Formulation of QC Process Charts •Exercise in creating QC Process Charts	
14 (Tue.)	[Exercise] Presentation on Exercise on Problem Solving and Continuous Improvement (QC game) •Exercise of Problem Solving and Continuous Improvement to Improve the Accuracy of the Stop Position of a Golf Ball Launched from the Launch Pad by using Techniques according to the QC Story •Data Collection		
15 (Wed.)	[Exercise]Presentation on Exercise on Problem Solving and Continuous Improvement (QC game) •Ditto / Data Analysis		
16 (Thu.)	[Exercise] Presentation on Exercise on Problem Solving and Continuous Improvement (QC game) •Ditto / Problem Solving		
17 (Fri.)	Final Presentation	Overall Question & Answer Session / Closing Ceremony	
18 (Sat.)	(Departure from Japan)		

Remarks: (1) The above schedule is subject to change for the convenience of lecturers and cooperating companies, or for other unavoidable reasons.

(2) Several group discussion sessions will be arranged in the evening.

(3) Though Saturdays and Sundays are day off in general, lectures may be scheduled if deemed necessary.

# 7. ARRIVAL AND DEPARTURE DATES:

Participants "in principle" are requested to arrive in Japan **the day before** the commencement of the training program and leave Japan the day after the final day of the program.

On the day before the commencement of the training program, conduct the antigen qualitative test kit provided by AOTS when you check in the AOTS Kenshu Center and report the results to AOTS.

\*For information on the request to undergo testing, see the "Pledge of compliance with AOTS preventive measures against COVID-19" in the training application from.

# 8. TRAINING COSTS (Application from overseas countries):

The training costs and the procedures for their settlement differ depending on whether an overseas company makes the application via the Overseas Collaborating Organization or a Japanese host company in Japan makes the application. The following is an explanation of the case of the application from an overseas country via a Collaborating Organization.

#### 8-1) Outline

AOTS training programs are financed by Official Development Assistance (ODA) subsidies from the Japanese Ministry of Economy, Trade and Industry (METI) together with the Participation Fee from the participants themselves.

-The Training Costs will vary in accordance with the actual airfare and participants' staying days.

-Participants shall purchase their air tickets by themselves. For information on how to purchase tickets, please refer to p. 10 'Guidelines for participants' air travel and reimbursement by AOTS'.

-In principle, the subsidy from the Japanese Government applies from two days before the start of the training until the last day of the training.

-India is categorized for the classification of category 1.

-The Estimates of the Participation Fee for the countries of Category 1\* is shown in Table 1 listed on page 9.

-Participants are encouraged to enter the round-trip amount of the airline ticket they intend to purchase in order to ascertain the approximate amount of the participation fee when applying for training.

-For Category 1, the participation fee is the sum of 1. 1/3 of the allowance cost and 2. Course Implementation Fee.

-Participants will pay the participation fee upon arrival in Japan.

AOTS will reimburse the international travel expenses to the participant (the amount will be finalized based on the AOTS rules and regulations after checking the evidence documents for the purchase of the ticket submitted by the participant when he/she arrives in Japan).

The amount the participant actually pays after arrival in Japan is the participation fee minus the international travel expenses, shown in Table 1 C listed on page 9.

- In principle, payment is accepted by credit card (VISA or MASTER).

If it is difficult to pay by credit card, payment by cash will be accepted. In such case, please contact AOTS before coming to Japan.

#### 8-2) Breakdown

The Training Costs are the total amount of expenses to invite a participant to a training program in Japan. It is the sum of 1. Allowance Costs and 2. Course Implementation Costs. The Participation Fee, the amount that participants should bear, consists of "Contribution to Allowance Costs" and "Contribution to Course Implementation Costs" [A].

#### 1. Allowance Cost

The allowance cost is composed of the following items.

The Contribution to Allowance Costs for the participants from the countries in Category 1 is 1/3 of the Allowance Costs. Participants from the countries in Category 2 do not have to pay the Contribution to Allowance Costs.

#### (1) International Travel Expenses

- -International travel expenses are provided if an air ticket and its evidence document for purchase of the air ticket satisfy the required conditions; they are not provided if the conditions are not satisfied or the participant is travelling on a free ticket.
- Participants should purchase their round-trip air tickets by themselves. Please refer to "Guidelines for Purchase of Air Tickets by the Participant" listed on page 10 for the arrangement and the method of reimbursement for details.
- A participant is not allowed to overstay at city(ies) of a third country between the participant's home country and Japan for any reasons other than flight convenience. In such a case, AOTS might not reimburse the International Travel Expenses to the participant.

# (2) Accommodation and Meal Allowance

#### At the AOTS Kenshu Center

- During the training period, participants will be accommodated at an AOTS Kenshu Center. AOTS will provide a participant with accommodation in a single room to the value of \$9,440 per day with meals (lunch, dinner and breakfast), while the participant stays at an AOTS Kenshu Center.
- For the arrival day, AOTS will provide a participant with accommodation to the value of ¥8,600 per day with dinner and breakfast at an AOTS Kenshu Center.
- Please note that AOTS Kenshu Center canteens are closed on Sundays. The participant will receive ¥2,620 in cash per day for meals to cover the days of closure.

#### (3) Personal Allowance

- AOTS will pay ¥1,040 per day in cash to a participant.

#### (4) Domestic Travel Allowance

- AOTS will arrange for the participants a chartered bus or other means of transport from the international airport to the AOTS training center on arrival in Japan, or provide part of the transport costs in cash, as per the table below.

Airport of arrival in Japan	Training Center	Standard Amount (Round trip)	Standard Route
Narita International Airport (Tokyo)	AOTS Tokyo Kenshu Center (TKC)	5,460JPY	Narita international Airport (Tokyo)— AOTS Tokyo Kenshu Center (TKC)
Kansai International Airport (Osaka)	AOTS Kansai Kenshu Center (KKC)	1,800JPY	Kansai International Airport (Osaka)— AOTS Kansai Kenshu Center (KKC)

#### (5) Welfare costs (Overseas Travel Insurance premiums, Antigen qualitative test fees)

- These are the costs of overseas travel insurance insured by AOTS for the participants and antigen qualitative tests taken after their arrival in Japan, one day before the course starting day.

# 2. Course Implementation Costs

The Contribution to Course Implementation Costs for a two-week course (the amount participants should bear) is ¥168,000.

# **Contribution to AOTS's Administration Cost**

AOTS would like to ask the participants to support us by offering ¥30,000 per participant as Contribution to AOTS's Administration Cost.

This contribution is not obligatory; however, it would be highly appreciated if you could understand the purpose of the contribution and give us the above amount of money in addition to the Participation Fee. AOTS will issue the receipt for the participants.

# [Table 1] Estimate of the Fees and Costs [Category 1 Country]

#### **Estimate of the Training Costs**

Country:	Delhi, India				
International Travel Expenses:	Delhi, India <->	Osaka, Japan, Round	trip		
Management Training Course:	INQC (2-week co	ourse - 16 days)			Please enter your
				/	airfare in green-
. Overview of the Estimate of the Traini	ng Costs		(	Japanese Yen)	colored column to
Training Costs	Total Amount	ODA Subsidies	P	articipation Fee	make calculation.
Allowance Costs <breakdown allowance="" cost="" of=""></breakdown>	<breakdown></breakdown>				national Travel Expenses shown here is Please put the airfare you plan to
(1) International Travel Expenses	150,000				calculation by yourself.
(2) Accommodation and Meal Allowances					otes at the bottom of the page.
a. [at the AOTS Kenshu Center]					
@ 8,600 x 1 day (Arrival Day) =	8,600		<u> </u>	1	
@ 9,440 x 16 days =	151,040	<	Gr	rey colored colu	mn = The amount paid in kind to
(3) Personal Allowance					
@ 1,040 x 17 days =	17,680	1	Ye	ellow colored col	lumn = The amount paid in
(4) Domestic Travel Allowance	1,800				by AOTS during the training.
(Osaka Airport - TKC)			Th	e total amount v	vill be 23,180 yen.
(5) Welfare Costs					
Overseas Insurance	1,940				
Testing Fee	1,300	· – ·	2/3]	[1/3]	
Subtotal (1)~(5)	332,360		,573	110,787	
Course Implementation Costs	516,000	348	,000	168,000	
Total	<u>848,360</u>	569,	573	278,787	••••[A]

#### 2. Settlement Method and Breakdown

After arrival in Japan, the participant and AOTS shall make a settlement [C]=[A]-[B] shown below. If the difference [C] is negative (-), it means that the amount will be paid from AOTS to the participant.

	Item	Amount (Japanese Yen)	Note
[A]	Participation Fee (Participation Fee consists of one third of 1. Allowance Costs and 2. Course Implementation Costs)	278,787	This is the amount participants should bear, and the value of which varies with the International Travel Expenses amount, and participants' staying days. Testing fees may also vary.
[B]	International Travel Expenses paid back from AOTS to participant during the training.	150 000	The amount of International Travel Expenses shown here is for reference only.
[C]	Amount to be settled after coming to Japan [C]=[A]-[B]	128,787	-

	(Japanese Yen)		
Amount paid to participants from AOTS to participant in cash during the training.	19,480	Total amount of yellow colored column in the table.	

#### 3. Notes

Air ticket will be purchased by participant. AOTS will subsidize the amount in accordance with rules & regulations.

International travel expenses subsidy will be provided if an air ticket and its receipt satisfy required conditions; not provided if unsatifying conditions or for a free ticket.

In case the international travel expenses subsidy will not be provided, the amount of 1.-(1) in the above figure will be zero and therefore, the "Allowance Costs" and "Total Cost" will be changing accordingly.

# <u>Guidelines for Purchase of Air Tickets by the Participant</u> <u>And method of reimbursement by AOTS</u>

# 1. Arrival and Departure Dates:

In principle, arriving in Japan **on the day before** the commencement of the program and departing on the day after the closing day of the program.

# 2. Method of Reimbursement:

When purchasing an air ticket, participants are requested to submit purchase evidence documents to show that participants have compared prices with at least two companies under the same conditions, such as flight date, flight time, route and seat class (e.g., economy class), **and have purchased the ticket with the lower price.** 

# (1)International Travel Expenses eligible to be Subsidized (Reimbursement)

During the training program in Japan, participants should present to AOTS their air tickets and submit purchase evidence documents (2) (i) to (iii) below. AOTS finalizes the travel expenses based on these documents and will reimburses the participant in cash (JPY) the amount eligible for subsidy out of the sum of the following items (i) and (ii).

(i) In principle, the actual round-trip airfare for a discounted economy class flight on a direct flight or a connecting flight on a reasonable route.

\*If there is no discounted economy class on the flight, normal economy class is also eligible for the subsidy. \*If the participant purchases a ticket that does not satisfy the above (i) required conditions, such as business class, the subsidized amount for travel expenses will not be reimbursed.

\* A participant is not allowed to overstay at city(ies) of a third country between the participant's home country and Japan for any reason other than flight convenience. In such a case, AOTS might not reimburse the International Travel Expenses to the participant.

(ii) The departure tax, airport tax and security insurance fees, other taxes and actual costs of ticketing fees by travel agents indispensable to above (i) flight.

# (2) Evidence Documents of Purchasing of Air Ticket

When purchasing air tickets, participants are requested to arrange an air ticket that meets the conditions in (1) (i) above, then obtain at least two quotations issued by travel agents or obtained via an Internet service for purchasing air tickets. The participants should then compare the two quotations at least and then purchase the cheaper airline ticket and submit the payment evidence documents in (i) to (iii) below.

Purchase Evidence Documents	Details		
(i) Evidence Documents confirming the amount quoted by at least two companies at the time of ticket purchase.	<ul> <li>-Estimates from at least two companies obtained by any of the methods a) to c) listed on the right must be submitted.</li> <li>-Quotations may be submitted by combining quotations obtained by more than one method, e.g., a) for one company and b) for one company.</li> </ul>	<ul> <li>a) Quotation issued by the travel agency.</li> <li>b) An email with the quoted price sent by the travel agency (copy)</li> <li>c) A screenshot of websites comparing the prices of two or more companies on the Internet.</li> <li>*The quotations in a) to c) above, (quotation) or a screenshot of a price comparison screen on the Internet shall contain the following information. (The conditions such as date of travel and seat classes (e.g., economy class) must be the same)</li> </ul>	
(ii) Receipt	<ul> <li>-Receipts issued by travel agencies.</li> <li>-If purchased via the internet, a screenshot of the credit card authorization screen or a copy of the credit card statement is acceptable.</li> <li>-E-tickets with the word 'receipt' and statement of the actual purchase price are also acceptable).</li> </ul>		
(iii) E ticket			

#### (3) Methods of Reimbursement

#### (i) Before coming to Japan.

Please submit above-mentioned quotations from at least two companies to AOTS for prior confirmation by the deadline of two weeks before arrival in Japan.

#### (ii) After arrival in Japan and during the training

AOTS will confirm the air ticket submitted by the participant and the above purchase evidence documents and calculate the actual JPY value of the airline ticket at the exchange rate on the date of issue. If the airline ticket does not meet the conditions in (1) (i) above or if any participant fails to submit the purchase evidence documents specified in (2) (i) to (iii) above, the **participant will not receive any subsidy towards his/her international travel expenses**.

# 9. VISA ACQUISITION PROCEDURES:

#### (1) Status of Residence:

The status required for your training in Japan is a "Trainee."

#### (2) Visa Acquisition

A participant shall apply for and obtain a "Trainee" visa at a Japanese embassy or a general consulate (hereinafter: diplomatic mission) with materials issued by AOTS such as a Guarantee Letter. It may be the case that the submitted materials are forwarded to the Consular Affairs Bureau (Tokyo) for checking. Please note that it is strongly recommended to apply well in advance as the application documents may be referred to the ministry in Japan, which can take time.

#### (3) Notes

A bearer of a visa other than "Trainee" visa, e.g., a "temporary visitor" visa, a "multiple" visa, or an APEC business travel card (ABTC), or a citizen from a country/area participating in a visa waiver program with Japan must confirm with the local Japanese diplomatic mission prior to visa application if the existing visa is in accordance with the qualification of stay in Japan for the AOTS management training program.

# **10. OVERSEAS TRAVEL INSURANCE COVERAGE:**

AOTS provides participants with travel insurance from the time of departure from their home country until the time of return to their home country. The cover consists of medical expenses for medical treatment at a medical institution for injuries and illnesses, as well as liability and rescue costs. Please refer to "Overseas Travel Insurance Consent Form" and submit a signed agreement to confirm your agreement with the overseas travel insurance coverage when you apply for the training.

#### **11. PLEDGE TO COMPLY WITH THE COVID-19 DISEASE CONTROL MEASURES**

#### **SPEFICIED BY AOTS:**

When applying to participate in AOTS training, participants must pledge to ensure that they comply with the quarantine requirements set out by AOTS before and during their stay in Japan, that they will take the necessary measures to prevent COVID-19 infection during their stay in Japan, and that they will take the utmost care not to interfere with the training. The participant must pledge to take the necessary precautions to ensure that the training will not be disrupted. Participants must confirm the said pledge in the training application form and submit a signed agreement to confirm their consent at the time of application for training.

# 12. QUARANTINE MEASURES UPON ENTRY INTO JAPAN:

Quarantine measures upon entry into Japan are as follows. https://www.mhlw.go.jp/stf/covid-19/bordercontrol.html (1) If you have a valid vaccination certificate Neither On-arrival Test nor isolation after entry is required. In addition, a questionnaire must be filled out upon entry. Please refer to the link below for information on vaccines that are considered valid. Valid vaccination certificate: https://www.mhlw.go.jp/content/000997373.pdf (2) In the absence of a valid vaccination certificate Please take a test within 72 hours of departing from your country of residence and present a negative test certificate

issued by a medical institution at the quarantine station upon entry into Japan.

In addition, a questionnaire must be filled out upon entry.

With a valid certificate of testing, neither On-arrival Test nor isolation after entry is required.

Please refer to the link below for information on valid certificate of testing.

Valid certificate of testing: https://www.mhlw.go.jp/content/000825144.pdf

\*Fast Track (Recommended)

Fast Track is recommended to speed up the quarantine process.

To use Fast Track, pre-registration via "MySOS Web" or "MySOS" application is required.

Please use the "MySOS Web" or "MySOS" application to determine if your vaccination and certificates of testing are valid.

Fast Track: https://www.hco.mhlw.go.jp/en/

# 13. HANDLING OF PERSONALLY IDENTIFIABLE INFORMATION:

AOTS handles personally identifiable information we have obtained from the applicant as follows:

(1) Administrator of Personally Identifiable Information: General Manager, General Affairs & Planning Department,

The Association for Overseas Technical Cooperation and Sustainable Partnerships (AOTS) Group in charge: General Affairs and Personnel Group, General Affairs & Planning Department, AOTS Tel: 81-3-3888-8211 E-mail: kojinjoho-cj@aots.jp

(2) Use of Personally Identifiable Information Personally identifiable information provided by the participant will only be used for the screening of the participants and the implementation of the training program. It will not be used for any other purposes or beyond the scope required by laws and regulations of Japan.

For AOTS's privacy policy, please visit below website. http://www.aots.jp/en/policy/privacy.html

# 14. COLLABORATING ORGANIZATION:

#### **AOTS Alumni Society, Delhi** 6th Floor, PLOT NO 42, SECTOR 20 A, N Mr. Rakesh Kumar Gupta, President EAR ICAI BUILDING, FARIDABAD Mr. Naresh Kumar Chawla, General Secretary Tel: 91-9810053591 (President) E-mail: secretariat\_aotsalumnisociety@rediffmail.com **AOTS Alumni Association of Western India** Mr. Pravin Purav, President 301 A, India Printing House, 42, G. D. Ambekar Mr. Sunil Kangane, Vice President Marg, Wadala Mumbai 400031 Mr. Shashikant Sharma, Secretary Tel: 91-22-24161967 Mr. H. Prasanna, Joint Secretary E-mail: aaawister@gmail.com **AOTS Alumni Association of Gujarat** Mr. Jayanth Murthy, President No.1, Param Bungalows Atmajyothi Ashram Road, Subhanpura, Vadodara-390023 Mr. Ajay Bhatnagar, Vice President 91-9662032938 (attn: Ajay Bhatnagar) Tel: Mr. Jayesh Solanki, Secretary E-mail: aots.aaag@gmail.com Mr. Bhavin Kothari, Treasurer solankijayesh@yahoo.com E-mail: **AOTS Alumni Association, Karnataka Regional Centre** Mr. Maruthi V., President -6G, I Cross, I Phase, Peenya Industrial Area Mr. K. L. Sudhakar, Vice President Bangalore 560 058 91-80-23722659 Mr. Srinivas Govindaiah, Honorary Secretary Tel: E-mail: aotsaabengaluru@gmail.com contact@aotsaakar.in E-mail: Alumni Society of AOTS, Kerala Regional Centre (ASA KERALA) Nippon Kerala Center, KINFRA Hi-Tech Par Mr. E V John, President k, HMT Colony, P.O, Kelamassery 683503 Mr. Gopakumar S, Vice President Kerala Mr. Madan Mohan, Secretary Tel: 91-484-2110790 asanipponkerala@gmail.com E-mail: Alumni Society of AOTS, Trivandrum Centre (ASATC) No: 7, Eswari Bhavan, Althara Main Street, Dr. HARIKUMAR, President Mr. G. Sreenivasan, Vice President Vellayambalam, Trivandrum 695010 Kerala, Mr. Leon Mohanraj Antony Durairaj, Patron INDIA Founder President E-mail: hari@keralaenergy.gov.in Mr. Subhash Babu, General Secretary E-mail: leonmr@yahoo.com **AOTS Alumni Society of Central India (AASCI)** #224 SIDDHARTH TOWERS, G A KULKARNI Mr. Atul Thakar. President Mr. Makarand Joshi, Vice – President ROAD, OPP. VASAN EYE CARE, KOTHRUD, PUNE - 411029, MAHARASHTRA, INDIA Mr. Chandrakant Dange. Secretary Tel: 91 9822655071 E-mail: thakar.ak@gmail.com aascipune@yahoo.co.in E-mail: ABK-AOTS Dosokai Tamil Nadu Centre Mr. M. R. Ranganathan, Chairman 3rd Fl., Chateau D'Ampa, 110 Nelson Manickam Mr. G. Chandramohan, President Rd., Aminjikarai, Chennai - 600 029 91-44-23740318 Mr. R. Sundaram, Secretary General Tel: Fax: 91-44-23743575 E-mail: rangaots@gmail.com A.P. The AOTS Alumni Society - Hyderabad Mr. B. Rama Bhadra, Chairman 2-2-1137/5/A, Flat no.302, Kona Residency, New Mr. M. Raghu, President Nallakunta, Hyderabad - 500044 91-40-27562001 Mr. Vinod Nanda, Secretary Tel: 91-40-27562001 Fax: apaotsalumnisociety@gmail.com E-mail:

# **15. FURTHER INFORMATION:**

AOTS (Japan)	
Application from overseas countries:	30-1, Senju-azuma 1-chome, Adachi-ku
	Tokyo 120-8534, Japan
Overseas Cooperation Group,	Tel: 81-3-3888-8256
Operations Management Department	Fax: 81-3-3888-8242
	E-mail: shouhei-au@aots.jp
Application from host companies	30-1, Senju-azuma 1-chome, Adachi-ku
in Japan:	Tokyo 120-8534, Japan
Training & Expert Dispatch Administration Group,	Tel: 81-3-3888-8221
Corporate Liaison Department	Fax: 81-3-3888-8428
	E-mail: g-ukeire-ak@aots.jp

# **AOTS Overseas Offices**

	3. New Delhi Office /
	(Representative) Mr. Eiji Teshima
ſ	Office Unit 12A, Rectangle One,
	D-4 Saket District Center,
	New Delhi, 110017
	TEL: 91-11-4105-4504
	E-mail: info@aots.org.in

\*If you face difficulties in contacting the Overseas Collaborating Organizations, please contact Overseas Cooperation Group of AOTS (Japan).

\*The requirements written in this program outline are based on the Japanese Government's border measures as of 11 October 2022. The requirements may change due to changes in the Japanese Government's border measures and conditions for the termination of isolation.

# **PRE-TRAINING REPORT**

## - The Quality Control Training Course for India -

# [INQC]

The form of "Pre-Training Report" for this training program is composed of the following two documents: Pre-Training Report itself and Questionnaires 1. These documents will be used as a reference material in 1) the screening process of applicants and 2) the group discussion and the presentation to be held during the program by sharing with lecturers and other participants. Therefore, the <u>applicant is requested to fill in all of the items clearly and concretely.</u>

\*AOTS will not use this information for any other purposes other than an AOTS training program.

Note: Please fill in the following items by using a personal computer or similar equipment in English. <u>Handwriting should be avoided.</u>

1. Your name	
2. Your country	
3. Name of your company/ organization	
<ul> <li>4. Outline of your organization (Please give a brief description or outline of your company/organization. In addition, please also attach a brochure of your company/organization if available)</li> </ul>	
5. Your position and name of your department/division	
(preferably by attaching an organizational chart indicating your position)	
6. Your duties in detail	

7. Present activities for			
quality improvement in			
your organization			
your organization			
7-1. Does your organization of	rganize any QC circle activities?		
		Yes	No
8. Most critical problem you			
are now facing in your			
quality improvement			
activities			
9. How has the recent spread			
of coronavirus infection			
affected your company's			
quality control activities?			
10. How have the			
depreciation of the			
Japanese yen, high oil			
prices, and high material			
prices affected your			
company's quality control			
activities?			

11. Your expectations of the program in relation to the	
described problems	

Country

# Questionnaire 1 Level of Comprehension

Please indicate the level of your comprehension by checking the appropriate boxes.

Level a : You have ever applied it in your work.

Level b : You know what it is. Or you have ever learned it in school or by yourself.

Level c : You do not know it well. Or you have never heard of it.

No.	Subject	Comprehension			No.	Subject	Comprehension		
		а	b	с	1NO.	Subject	а	b	с
1	Pareto diagram				17	TPM			
2	Histogram				18	PDCA cycle			
3	Cause & Effect diagram				19	QC circle			
4	Scatter diagram				20	QC story problem solving			
5	$\bar{X}$ -R control chart, X-R control chart				21	Quality deployment/ Quality function deployment			
6	p chart, np chart				22	Quality table			
7	u chart, c chart				23	FMEA/FTA			
8	Stratification				24	Design review			
9	Relation diagram				25	QC process chart			
10	Tree diagram				26	Standard operation procedure			
11	Matrix diagram				27	Process capability			
12	Normal distribution				28	Cost of quality			
13	Standard deviation				29	Management by Policy (Hoshin Kanri)			
14	3-Sigma rule				30	Daily (work) management			
15	SQC				31	Cross Functional management			
16	TQM				32	ISO9001			